



## GoAnywhere Customer Success Story



**Industry:** Healthcare

**Company:** Sacramento, California

## GoAnywhere Helps Cancer Registry of Greater California Exchange Files with Remote Partners

The CRGC (Cancer Registry of Greater California) includes 48 of California's 58 counties and covers a population of nearly 20 million residents. With about 83,000 new cancer patients diagnosed annually, CRGC is tasked with maintaining Confidential Patient Data in the process of fulfilling their mission.

### The Challenge: Simple, Secure Transfer of Data with Partner Facilities

The CRGC was utilizing 20-25 secure email subscription services to transfer small files and emails securely. However, according to Cory Hamma, systems support manager for CRGC, "the file transfer size limitation, lack of organizational control, and complexity for the remote user led to a re-evaluation of available market options."

As the CRGC transfers mostly confidential patient data, a solution that meets the FIPS 140-2 requirements and provides a significant amount of security control was also a must.

The diverse requirements of CRGC led them to choose Linoma Software's GoAnywhere Managed File Transfer Suite.

"We have significantly enlarged our use of GoAnywhere MFT, and it has become part of the conversation on almost every project we plan now," stated Hamma.

Implementing the MFT solution has proven to be both effective and efficient for the organization.

### Unlimited File Size

"Many research files exceeded 1 GB in size," said Hamma, "so the ability to remove that barrier entirely was huge."

The Java uploader, combined with flexible file size limitations within GoAnywhere MFT, allowed even the largest research data sets to be transferred successfully.

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Cory Hamma  
System Support Engineer  
Cancer Registry of Greater California

### One Way File Traffic

Workers at partner facilities received credentials to send files. CRGC, however, did not want to be liable for employees retrieving those files later from their personal computer at home.

"We knew it was important to manage the flow of documents," Hamma stated. "GoAnywhere gave us a solution that worked well for both end users and system admins."

The granular file controls allow remote

users to transfer files/folders to the server and verify their transfer, but then ensures that the files cannot be re-downloaded except by CRGC employees.

Detailed audit logs ensure accurate documentation of who, when and where files are accessed.

### Notification and Automation

When files are uploaded by a partner facility, employees -- or a team of employees -- are notified of each successful file transfer. This establishes a procedure for timely attention to uploaded files and ensures that files do not go unprocessed.

"Utilizing automation, CRGC will be able to submit these files directly into a workflow system, such as Sharepoint," added Hamma.

### Secure Ad-hoc Email

Occasionally, CRGC has a need for one-time event file transfers.

GoAnywhere provides important safety features through its ability to specify a recipient's email address, the flexibility of allowing users to submit their own password or select from a pre-chosen random password, and a variety of package expiration options.

### Employee Empowerment

The freeflow of information encourages collaboration and streamlines workflows.



“Elimination of roadblocks to collaboration is an important facet of Information Technology at the CRGC,” said Hamma.

By removing these roadblocks, employees are free to interact and exchange documents without requesting or having to wait for access to an account.

Streamlining these processes keeps

information in motion to facilitate employee productivity on priority assignments.

### Closure on Firewall Port Issues

By utilizing the unique GoAnywhere Gateway DMZ Reverse Proxy feature, no internal firewall ports were required to implement the software.

While there are many additional restrictions in-place on the CRGC network to monitor suspicious network traffic and security segmentation between all layers of servers, this feature alone allowed management to sign-on to the project with few security concerns.



### About Cancer Registry of Greater California (CRGC)

Created in 2000, the mission of Cancer Registry of Greater California is to record timely and quality cancer information from all cancer patients in 48 California counties and utilize this information to help prevent cancer and reduce cancer morbidity and mortality.

[www.crgc-cancer.org](http://www.crgc-cancer.org)



### About Linoma Software

With a diverse install base of more than 3,000 global customers, Linoma Software provides enterprise-class managed file transfer and data encryption solutions to corporations, nonprofit organizations and government entities. Its dedication to research, development and superior customer service has made Linoma a recognized leader in software development.



### About GoAnywhere

GoAnywhere Director™ streamlines and manages data movement through an innovative centralized approach. It allows your organization to connect to almost any system (internal or external) and securely exchange data using standard protocols including SFTP (SSH), SCP, FTP/S (SSL/TLS), HTTP/S, SMTP, POP3, IMAP and AS2. GoAnywhere Director also supports Open PGP and ZIP with AES encryption for securing sensitive documents.

GoAnywhere Managed File Transfer Suite includes two other products. GoAnywhere Services is a secure FTP server that allows trading partners to initiate and exchange files securely with you, and GoAnywhere Gateway is an enhanced reverse proxy that allows you to exchange files without opening inbound ports to your internal network.

### Contact Us

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